

MVNU Student Employment Job Description

JOB TITLE: Campus Sound Student Technician

DEPARTMENT: Information Technology

REPORTS TO: Phil Stinson, Campus Sound Coordinator

REQUIREMENTS:

- **Recommended Education/Training:** On the job training provided.
- **Experience/Background/Knowledge:** General knowledge of audio-visual technology. Customer focused.
- **Skills:** A desire to help students, faculty, and staff. Ability to work with people in stressful situations. Customer-service oriented approach to problem solving. Ability to think analytically about problems and solutions. Self-motivating for evening un-supervised work.
- **Attire on the Job:** Casual
- **Expectations:** Provide a professional, organized, and efficient work environment. Exhibit a Christ-like attitude in all assigned duties. Able to work in groups and individually.
- **Special Requirements:** Evening and weekend hours are normally required.

DUTIES (include but not limited to):

- Providing Sound Reinforcement for various events from small gatherings to large venue performances.
- Customer Service (responding in a kind, compassionate, and informative way)
- Troubleshooting Audio/visual problems.
- Providing continual communication with event coordinators.
- Transporting/setting up sound equipment for events around campus and off campus as well.
- Communicate and collaborate with other members of the ITS staff.
- Other duties as assigned

NORMAL WORKING HOURS and DAYS: Campus Sound has varying schedules between 7:30AM and 11PM throughout the week depending on the events planned that require support. Typically expect between 8 and 12 hours per week but interested students can work up to 20 hours weekly.

WHAT ARE THE BEST PERKS FOR A STUDENT WORKING IN THIS POSITION OR DEPARTMENT? Learning valuable technical skills and experience to put on the resume. Work closely with like-minded others in a friendly, family-like environment.

WHAT WILL THE STUDENT GAIN FROM HIS/HER EXPERIENCE IN THIS POSITION THAT WILL BE USEFUL IN THE FUTURE? Customer Service skills, Time management skills, potential for Supervisory skills, Diagnostic & Technical Support skills, Live Audio production skills.