



POSITION ANNOUNCEMENT Infrastructure Technician

*Mount Vernon Nazarene University exists to shape lives through educating the whole person
and cultivating Christ-likeness for lifelong learning and service*

Mount Vernon Nazarene University (MVNU) is an intentionally Christian teaching university for traditional age students, graduate students and working adults who seek opportunities to learn and grow in an academic community of faith. The University provides the context for a transformational experience through excellent academics, service opportunities, caring relationships, and a nurturing spiritual and social environment. Faculty, staff, and students are challenged to achieve their highest potential, to become increasingly Christ-like and to make a difference in their world through lifelong service.

The university seeks a full-time, 12-month, **Infrastructure Technician** for its Information Technology Services (ITS) office on the Mount Vernon main campus. The position reports the Assistant Director for Infrastructure Services and is available immediately, upon appointment of a successful candidate. The University pay grade for this position is "C", with a starting rate of \$12.78/hour, which may be adjusted based on qualifications and experience. A full complement of benefits is provided including a health care plan, retirement contributions and tuition assistance, each subject to associated waiting periods. The candidate will also receive generous holidays, and vacation and sick days earned on an accrual basis.

Responsibilities for the position include:

- Installation of cabling and maintenance of existing LAN cabling plant including cabling to computers, projectors, media devices, wireless access points, printers, and telephones
- Respond to network outages and anomalies in a timely manner, including off-hours, and help perform network infrastructure upgrades with minimal disruption
- Maintain and expand upon the existing physical access control door system and existing surveillance camera system in collaboration with IT Team members and Campus Safety
- Assist in troubleshooting network endpoints (wired or wireless)
- Work closely with the student Wi-Fi support team
- Troubleshoot physical connections to cable TV provider
- Assist in troubleshooting server software and hardware related issues
- Other duties as assigned.

Expectations for the successful candidate:

- Evangelical Christian confession of faith and mission fit
- Bachelor's Degree (or equivalent IT experience) required; degree in Computer Science or IT-related field preferred
- Ability to work non-standard hours (evenings, weekends, and holidays) when required
- Experience with network cable installation and maintenance required
- Experience terminating CAT 5e and CAT 6 cables required
- Experience installing telecommunications patch panels, racks, and cabinets preferred
- Experience with installation and support of wireless access points preferred
- Experience with media and protocols preferred- twisted pair, fiber optics, VOIP, Ethernet, wireless, QOS, IP, SNMP, DNS, and DHCP
- Experience with Cisco network electronics preferred
- Ability to manage and prioritize multiple tasks simultaneously
- Ability to document work processes and clearly communicate progress with other team members
- Detail oriented
- Experience in college/university environment preferred
- Excellent interpersonal skills and team spirit

- Professional demeanor in appearance and in all communication
- Comfort with climbing ladders and working in tight spaces
- Ability to lift at least 50 pounds.

To be considered for this position, please email a resume to humanresources@mvnu.edu and complete the application, found at: <http://mvnu.edu/jobs>. Applicants submitting materials via email should attach either a Microsoft Word or .PDF File. Alternatively, materials can be faxed to (740-397-1005), or mailed to:

Mount Vernon Nazarene University
Human Resources
800 Martinsburg Road
Mount Vernon, OH 43050

Professional and personal references are required, consistent with the responsibilities associated with this position. A background check will be performed prior to appointment. Mount Vernon Nazarene University does not unlawfully discriminate on the basis of race, color, sex, national origin, age, disability, or military service in administering its employment policies and practices. As a religious educational institution under the auspices of the Church of the Nazarene, the University is permitted by law to consider religious beliefs/practices in making employment decisions and does so to achieve its mission. The University requires as a condition of employment that all employees subscribe to standards of the Church of the Nazarene and conduct their lives in accordance therewith.