



POSITION ANNOUNCEMENT
Infrastructure Engineer

Mount Vernon Nazarene University exists to shape lives through educating the whole person and cultivating Christ-likeness for lifelong learning and service.

Mount Vernon Nazarene University (MVNU) is an intentionally Christian teaching university for traditional-age students, graduate students, and working adults who seek opportunities to learn and grow in an academic community of faith. The University provides the context for a transformational experience through excellent academics, service opportunities, caring relationships, and a nurturing spiritual and social environment. Faculty, staff, and students are challenged to achieve their highest potential, to become increasingly Christ-like and to make a difference in their world through lifelong service.

The University seeks a full-time, 12-month, **Infrastructure Engineer** for its Information Technology Services department on the Mount Vernon main campus. The position reports to the Assistant Director for Enterprise Systems and is available immediately, upon appointment of a successful candidate. The University pay grade for this position is "D". A full complement of benefits is provided including a health care plan, retirement plan, and tuition assistance (for self and dependents). The candidate will also receive generous holidays, and vacation and sick days earned on an accrual basis.

Responsibilities include:

- Provide technical input about architecture of the LAN (wired and wireless), WAN (multi-site locations), and Internet (This includes support of all switches, routers, firewalls, filtering, and the IP address space)
- Respond to network outages and anomalies in a timely manner and help perform network infrastructure upgrades with minimal disruption
- Help maintain and expand our existing network management capabilities (SNMP) and documentation
- Assist in troubleshooting server software and hardware related issues
- Assist in deploying and maintaining desktop/server computer images
- Assist with the existing physical access control/door system and the video surveillance system
- Assist with the existing VoIP/Asterisk based telephone system
- Assist with designing, deploying and maintaining campus printing solutions
- Provide input about process automation for optimum efficiency
- Collaborate with other IT departments to develop and support mission-critical, network-centric applications that are secure
- Ability to work non-standard hours (evenings, weekends and holidays) when required
- Take ownership of infrastructure related helpdesk tickets that have been escalated to the tier 2 queue
- Research and recommend new hardware and software computer technologies as needed
- Cross training with other Infrastructure team members
- Other duties as assigned

Qualifications needed:

- Evangelical Christian confession of faith and mission fit
- Bachelor's degree in Information Technology or a related field required

- Familiarity with the following media and protocols: Ethernet, fiber optics, twisted pair, wireless, DHCP, DNS, TCP/IP, LDAP, QOS, SNMP and VOIP
- Familiarity with the following hardware and hardware vendors a plus: servers (both physical and virtual), switches, routers, wireless, NAS, SAN, Cisco, Dell, Fortinet, HP and NetAlly
- Familiarity with the following software and software vendors a plus: Linux Server, Microsoft Server, Active Directory, Microsoft 365 services, Microsoft Endpoint Configuration Manager, Microsoft Office 2016/2019/365, PowerShell, PaperCut, VMware ESXi 6.5, Cisco IOS, FortiOS, FreePBX, and open-source tools used in network diagnosis and management
- Solid understanding of and work experience with telecommunications vendors and ISP's
- Ability to work in a team environment and individually
- Ability to remain focused and work under pressure and to manage competing priorities
- Ability to maintain confidential information
- Strength in guiding and nurturing other contributors, including co-workers and student employees
- Willingness to be trained while following fast-changing technologies
- Professional demeanor in appearance and in all communications
- Excellent time management and organizational skills
- Ability to lift 50 lbs

The above statements describe the general nature and level of work to be performed by an individual assigned to this position. This is not intended to be an exhaustive list of all responsibilities and duties required of the position.

To be considered for this position, please email a resume to humanresources@mvnu.edu and complete the application, found at: <http://mvnu.edu/jobs/application>. Applicants submitting materials via email should attach either a Microsoft Word or .PDF File. Alternatively, materials can be faxed to (740-397-1005), or mailed to:

Mount Vernon Nazarene University
Human Resources
800 Martinsburg Road
Mount Vernon, OH 43050

Professional and personal references are required, consistent with the responsibilities associated with this position. A background check will be performed prior to appointment. Mount Vernon Nazarene University does not unlawfully discriminate on the basis of race, color, sex, national origin, age, disability, or military service in administering its employment policies and practices. As a religious educational institution under the auspices of the Church of the Nazarene, the University is permitted by law to consider religious beliefs/practices in making employment decisions and does so to achieve its mission. The University requires as a condition of employment that all employees subscribe to standards of the Church of the Nazarene and conduct their lives in accordance therewith